



QUALITY POLICY

Silver City Drilling can be contextualised as a complete drilling and completion service for the Energy, Mineral and Water Industries. We maintain a system that is certified to and compliant with ISO 9001.

Silver City Drilling is committed to implementing and maintaining a management system that will improve efficiency and productivity, and ensure that all services provided meet with the requirements of our stakeholders both internal and external in addition to the requirements of the International Standards Organisation.

The Quality management system will be integrated within all parts of Silver City Drilling's business processes.

Goal

The goal of this policy, and associated documentation, is to ensure we fully understand and fulfill our stakeholders' requirements by conforming to these requirements at all times.

Objectives

The objectives of this policy are to:

- Provide adequate resources to establish, implement, maintain and continually improve the Integrated Management System and our service to our customers;
- Communicate this policy to all employees through inductions, training and ongoing example in the workplace;
- Ensure the Quality Management System is implemented, maintained and reviewed on all sites and projects;
- Instill a culture of zero defects performance standard within our personnel;
- Monitor and measure the effectiveness of the Integrated Management System through a program of audits and measurements to verify performance.
- Provide quality customer service designed to improve sales growth, enhance market position and promote greater employment opportunities for local people.

Quality is the responsibility of every Silver City Drilling employee, Subcontractor and Supplier. The Quality Management System will be subject to continual improvement based upon ongoing feedback from internal and external stakeholders, together with management reviews to ensure it meets with Silver City Drilling strategic business plans in addition to customers and market requirements.

The Director endorses this policy to confirm his personal commitment to achieving continual quality improvement.

A handwritten signature in black ink, appearing to read "Vivian Oldfield".

Vivian Oldfield
Director
23 January 2022